

Republic of Zambia



Name of the client: Smart Zambia Institute (SZI)

Clarifications No. 04: Issue Date: April 8, 2026

Bid / Reference No. ZM-SZ-531016-CS-QCBS

Name of the Request for Proposal (RFP): EXPANSION AND ROLLOUT OF THE EXECUTIVE DASHBOARD

Clarifications/ ADDENDUM No. 04

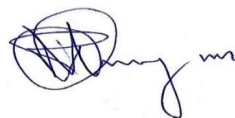
Purpose: The purpose of this document is to respond to requests for clarifications and Amendments that have been received regarding the above-referenced Request for Proposals.

Note to proposers: In providing the clarifications/Amendments, please take note that certain existing provisions in the RFP have changed. Where a clarification only is provided, please note that the provisions of the RFP as issued remain unchanged.

No	Requested Clarification	Response
1	Data & Quality. Since all integrations are to be done via ZamConnect, we would like to know the methods of interoperation with it and all restrictions that might hinder the data flow using it. Is ZamConnect API documentation available?	In accordance with Section VII, Sub-section 0.4.2 (Page 174) , ZamConnect (GSB) is the centralized data exchange platform for the Zambian Government. Standard interoperation is via REST APIs. While the successful Proposer will be granted full access to technical documentation upon contract award, Proposers should refer to Section VII, Sub-section 3.2 (Page 149) , which mandates the development of secure adaptors. Technical audits of source systems (e.g.,

		ZIAMIS, ZDA) are part of the scope as per Section VII, Sub-section 3.1.3 (Page 149) .
2	Data & Quality. Roughly how many dashboards, KPIs, and visualizations are expected per sector?	Per Section VII, Sub-section 3.1 (Page 149) and Sub-section 2.1.1.2 (Page 157) , the exact KPI Matrix and number of visualizations will be determined during the Stakeholder Workshops in the Analysis Phase. However, for bidding purposes, Proposers should plan for four (4) target sectors as specified in Section VII, Sub-section 2.1.1.1 (Page 157) and Section VII, System Inventory Table Component 2.4 (Page 169) .
3	Request to extend the submission deadline.	Amendment of Proposal Deadlines and Submission Mode 1. Section II - Proposal Data Sheet (PDS): ITP 23.1 and ITP 26.1 The deadline for Proposal submission and the scheduled time for the public opening of Proposals are hereby deleted and replaced with: <ul style="list-style-type: none"> • <i>“New Submission Deadline: April 17, 2026, at 10:00 hours CAT.”</i> • <i>“New Proposal Opening Time: April 17, 2026, at 10:00 hours CAT. The location for submission and opening remains unchanged as specified in the original PDS.”</i> 2. For any additional requests for clarifications ahead of the new submission deadline above, please refer to Addenda No. 1, 2 and 3.
4	Data & Quality. Do all systems integrations require a real-time or near-realtime data refresh rate? If not, please specify individual refresh rates.	As specified in Section VII, Sub-section 1.5.1.1 (Page 157) and Sub-section 2 (Page 148) , the objective is to establish automated, real-time, or near real-time data pipelines. Specific refresh rates for individual KPIs will be finalized during the "KPI Matrix Development" phase (Section VII, Sub-section 2.1.1.2, Page 157) based on the technical capabilities of the source systems identified in the Data Source Assessment.
5	Data & Quality. For the AI/NLP module, what level of sophistication is expected? Options range from: keyword search natural language → SQL conversational analytics?	The requirement as stated in Section VII, Sub-section 1.2.1.5 (Page 153) and Sub-section 3.3 (Page 150) is for an "AI-Powered Natural Language Reporting" module enabling users to use natural language to generate dynamic reports and

		visualizations on the fly. This implies a level of sophistication consistent with conversational analytics/generative BI rather than simple keyword search.
6	Experience Requirement (Two Contracts of USD 1,000,000 Each): We seek guidance on whether experience from projects of comparable scope, complexity, and outcomes though below the USD 1,000,000 threshold may be considered acceptable.	The requirement for two contracts of at least USD 1,000,000 each is intended to ensure that bidders demonstrate experience in delivering assignments of a similar scale, complexity, and operational capacity. Requirement remains unchanged
7	Team Leader Requirement – Experience with GSB: We seek clarification on whether demonstrable experience in similar integration frameworks and government interoperability platforms may be considered in place of direct GSB experience.	Per Section VII, Sub-section 4 (Page 151) and Sub-section 2.7.1.1 (Page 159) , the Team Leader must have "proven leadership in GSB/Interoperability projects." While experience with the specific "ZamConnect" GSB is advantageous, the Purchaser will consider demonstrable experience in equivalent Enterprise Service Bus (ESB) or Government Interoperability Frameworks of similar scale as meeting this technical requirement.



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