

## Republic of Zambia



**Name of the client:** Smart Zambia Institute (SZI)

**Clarifications No. 02: Issue Date: March 23, 2026**

**Bid / Reference No.** ZM-SZ-531016-CS-QCBS

**Name of the Request for Proposal (RFP):** EXPANSION AND ROLLOUT OF THE EXECUTIVE DASHBOARD

### Clarifications/ ADDENDUM NO. No 02

**Purpose:** The purpose of this to respond to requests for clarifications and Amendments made that have been received regarding the above-referenced Request for Proposals.

**Note to proposers:** In providing the clarifications/Amendments, please take note that certain existing provisions in the RFP have changed. Where a clarification only is provided, please note that the provisions of the RFP as issued remain unchanged.

No	Requested Clarification	Response
1	<b>Core Scope Definition:</b> Request for clarification on the identification of the four pilot sectors, the specific business systems involved, estimated data volumes, and the proportion of	The scope of the assignment remains unchanged. The four specific pilot sectors will be identified and assigned at the point of contract award and are not yet fixed. Bidders must propose a flexible and scalable solution architecture capable of accommodating any key government sector.

	systems requiring new development versus upgrades.	<p>For sizing and performance design purposes, vendors should anticipate a transaction scale of between 150,000 and 200,000 monthly records per sector, per data entity.</p> <p>Please note that all system integrations and data exchanges must be executed exclusively through the national interoperability layer, ZamConnect (the Government Service Bus).</p>
2	<p><b>Detailed Information on Existing Infrastructure:</b> Request for detailed specifications regarding the National Data Center (Infratel) environment, including hardware resources, network architecture, and existing middleware.</p>	<p>Bidders are required to clearly state the recommended hardware and infrastructure requirements necessary to support their proposed solution within their technical proposals. However, these hardware requirements should <b>not</b> be financially quoted in the financial proposal.</p> <p>Comprehensive technical details and environmental specifications of the existing infrastructure will only be disclosed to the successful bidder upon contract award.</p>
3	<p><b>Specific Security and Compliance Requirements:</b> Request for technical details regarding ZamPass integration, data classification/permissions matrices, and security scanning requirements.</p>	<p>The current Government Service Bus (GSB) ZamPass infrastructure utilizes OpenID Connect (OIDC) protocols. Detailed technical specifications, integration sandbox environments, and data access matrices will be provided exclusively to the successful bidder upon award.</p> <p>Regarding security compliance, all deliverables and system components must strictly adhere to the Open Worldwide Application Security Project (OWASP) standards.</p>
4	<p><b>Depth of Operations and Handover:</b> Request for clarification on the skill level of the SZI operations team and specific requirements for source code and intellectual property delivery (e.g., final code vs. full repository history).</p>	<p>The vendor is contractually obligated to ensure that the Client is fully capable of the continued, independent operation and maintenance of the system post-handover. This requirement includes the provision of comprehensive training and capacity building for the Client's technical staff.</p> <p>Regarding source code delivery, the Client requires the handover of the <b>full, final source code only</b>. Submission of complete version control history (e.g., Git history or issue tracking records) is not required.</p>

<b>5</b>	<b>Extension of Submission Deadline:</b> Request for an extension of the proposal submission deadline to enable further assessment of data sources and stakeholder requirements.	The Procuring Entity has reviewed the request for a deadline extension. Please be advised that <b>no additional extension</b> beyond the already provided in Addendum No. 1. Bidders are required to submit their proposals by the currently established deadline.
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