



**REPUBLIC OF ZAMBIA
OFFICE OF THE PRESIDENT
E-GOVERNMENT DIVISION**

COUNTRY: ZAMBIA

PROJECT: DIGITAL ZAMBIA ACCELERATION PROJECT (DZAP)

SECTOR: INFORMATION AND COMMUNICATION TECHNOLOGY (ICT)

GENERAL PROCUREMENT NOTICE

Grant No. V527-ZM

Project ID No. P505094

1. The Government of the Republic of Zambia has received financing in the amount of US\$ 6 million equivalent from the World Bank as a project preparation advance toward the cost of the **Digital Zambia Acceleration Project (DZAP)**, and it intends to apply part of the proceeds to payments for goods, works, non-consulting services and consulting services to be procured under this project.
2. The project includes the following components:
 - 2.1 **Component 1. Affordable Broadband:** This component focuses on expanding essential, high-quality, resilient, and affordable broadband infrastructure and services. Activities under this pillar aim to strengthen institutions and help drive private investment in telecom networks, which are a key foundation for using digital technologies and data productively. Activities under this pillar include (1) Extending the backbone and regional networks. (ii) Supplying last mile connectivity and (iii) Strengthening the enabling environment by improving the overall policy and legislative framework governing digital infrastructure, to promote market competition, affordability and quality of service.
 - 2.2 **Component 2. Interoperable and secure data platforms:** This component focuses on deploying interoperable DPI to enhance efficiencies in both public and private sectors, strengthening institutions, and developing the cross-cutting enablers and digital safeguards needed to promote trusted and safe use of digital technologies and digitally enabled services at the national level and across borders. Activities under this component include: (i) Developing digital ID and trust services. With technical support from the World Bank's ID4D team, the government has chosen to develop a home-grown digital ID enrollment system based on open standards. (ii) Enhancing digital government and services. This sub-component will support the upgrade of ZamPay from its current focus on Person-to-Government (P2G) payments into an integrated Government-to-People (G2P) platform, forming part of the national DPI and (iii) Fostering regional trade facilitation.
 - 2.3 **Component 3: Digital Skills and Capabilities:** This component focuses on building digital competencies at both foundational and advanced levels, specifically targeting underserved citizens at the bottom of the pyramid. Activities under this component include: (i) Enhancing Basic Digital Literacy and (ii) Nurturing employment-ready digital skills. This sub-component seeks to develop a critical mass of skilled Zambian workers with advanced digital skills and capabilities capable of harnessing the potential of emerging technologies while ensuring online safety.
 - 2.4 **Component 4: Program Management and Capacity Building:** This component will support the critical building blocks for strong implementation, learning, and coordination of the Program. It will finance the establishment of a project implementation unit (PIU) within the SZI and support project management and implementation of project-associated activities, including staffing and operating costs of the PIU,

independent audits and quality assurance, and Monitoring and Evaluation (M&E) to support implementation, and compliance with environmental and Social Standards (ESS).

3. Consultant Services - to be carried out using open international Selection include:

- 3.1** Selection of a consultant to undertake a technical study to inform optimization, demand analysis, expansion of government connectivity and greening of digital infrastructure.
 - 3.2** Selection of a consultant to undertake a Study covering ICT sector policy, regulatory review, institutional arrangements, e-Government adoption and cross border policy and regulatory harmonization.
 - 3.3** Selection of a consultant to undertake a technical study to identify existing digital ID elements, status, and interoperability of Integrated National Registration Information System (*INRIS*), requirements for Public Key Infrastructure (PKI), legal framework, implementation models and develop technical specifications for a mobile-based digital authentication and e-signatures solution.
 - 3.4** Selection of a consultant to undertake capacity building to operationalize the Data Protection Commission.
 - 3.5** Selection of a consultant to develop a Commercial Transaction Manual to inform the procurement modalities to be used in offering matching investments for the roll out of additional public communications infrastructure.
- 4.** Procurement of contracts financed by the World Bank will be conducted through the procedures as specified in the World Bank's *Procurement Regulations for IPF Borrowers (September 2023) (Procurement Regulations)*, and is open to all eligible firms and individuals as defined in the Procurement Regulations.¹ After project negotiations, the World Bank shall arrange the publication on its external website of the procurement plan and all subsequent updates once it has provided a no objection.
 - 5.** Specific procurement notices for contracts subject to open international competitive procurement will be announced, as they become available, in [UN Development Business](#) online, on the World Bank's external website and Smart Zambia Institute website www.szi.gov.zm and local newspapers of national circulation in Zambia.
 - 6.** Interested eligible firms and individuals who would wish to be considered for the provision of consulting services for the above-mentioned project, or those requiring additional information, should contact the Borrower at the address below:

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