



**THE GOVERNMENT OF THE REPUBLIC OF ZAMBIA**  
**OFFICE OF THE PRESIDENT, E-GOVERNMENT DIVISION, SMART ZAMBIA**  
**INSTITUTE**

**REQUEST FOR EXPRESSION OF INTEREST (EOI)**

**CONSULTANCY SERVICES FOR SOFTWARE DEVELOPMENT**

1. The Government of the Republic of Zambia has prioritised through the Electronic Government Division a Statutory body mandated with the responsibility of coordinating and spearheading the Governments' e-government agenda, invites Zambian reputable and qualified software development vendors, including Universities to submit bids for a collaborative partnership to meet the fast pace, ever-growing needs for digital solutions. This engagement will be in the form of a Framework Agreement spanning a duration of two (2) years, contributing to the advancement of digital Governance and Public services.
2. The Institute seeks innovative and experienced software development institutions to join hands in the pursuit of enhancing government service delivery through cutting-edge technology. The selected partners will be involved in designing, developing, and implementing software solutions aligned with the e-government agenda as espoused in the National electronic Government Plan (NeGP).
3. Some key objectives of this partnership include:
  - Develop and implement innovative software solutions to enhance government services.
  - Enhance system integration and data sharing solutions among systems used in the Public service.
  - Offer Technical advice and adoption of emerging technologies in the development of digital solutions.
  - Offer knowledge sharing and training.
  - Provide ongoing technical support and maintenance for implemented solutions.

**4. Key Requirements**

1. Proven track record in delivering high-quality software solutions.
2. Personnel expertise in relevant technologies and frameworks.
3. Capability to collaborate with diverse stakeholders.
4. Fully compliant with professional regulations (ICTAZ), Company registration (PACRA) and Taxation (ZRA).

**5. Duration of Partnership**

The selected vendors will engage in a mutually beneficial partnership with EGD for a period of two years and will be issued orders to deliver solutions as and when need arises. This

collaboration aims to achieve milestones in the digital transformation of government services and grow the local Software development sector in the country.

## **6. Submission Details**

Interested and qualified institutions are invited to submit their comprehensive bids which should include a detailed proposal outlining the areas of specialization, proposed approach, team composition and relevant experience.

7. Interested companies/firms may obtain further during office hours, 08:00 to 17:00 hours, local time using the E mail address [Vincent.Haachitwe@szi.gov.zm](mailto:Vincent.Haachitwe@szi.gov.zm) / or [Fredrick.liemisa@szi.gov.zm](mailto:Fredrick.liemisa@szi.gov.zm)
8. Firms will be selected under the method of Quality Cost Based Selection (QCBS) in accordance with the Public Procurement Act, No. 8 of 2020, Public Procurement (Amendment) No. 17 of 2023 and Public Procurement regulations, 2022 which can be found at the following website: [www. zppa.org.zm](http://www.zppa.org.zm) .
9. The Expressions of Interest should be submitted clearly marked “**Consultancy Services for Software Development Partnership**” and addressed to the National Coordinator, Office of the President, E-Government Division, SMART Zambia, 1st Floor, Government Complex, P.O. Box 31998, Lusaka, Zambia, not later than Thursday, 15<sup>th</sup> February, 2024 at 10:30 hours local time.

**National Coordinator**  
**E-GOVERNMENT DIVISION, SMART ZAMBIA INSTITUTE**